**COM427:**

**Tutorial**

**Questions**

Spend the Tutorial time to find answers to the following questions and where applicable, make reference to the ServiceWatch Case Study.

1. In order for an information systems project to be *feasible* what kind of things must it offer to the organisation? – it must see what the problem is, see what the requirements and objectives the organisation has and then to offer a plan that may have a solution to the problem
2. What are the primary differences between the *Inception* and *Elaboration* phases of systems development?
3. Why is it important to involve users in systems development? -
4. What three *deliverables* would be expected, as a minimum, from the *Construction* phase of a systems development project?
5. What helps IT project managers control and organise an active project?

*Making false assumptions can lead to problematic or failed IT projects;*

* + 1. What kind of things are false assumptions made about?
    2. Provide an example scenario to illustrate why this is a problem.

1. Why should ethics be considered from the outset of an IT project and whom might they affect?
2. Are Methodologies still needed? With your knowledge of methodologies, discuss this statement.